Lecture 9: Software Quality in Practice

17-313: Foundations of Software Engineering Rohan Padhye, Michael Hilton, **Chris Timperley**, and Daye Nam

Administrivia

- Missing lecture policy (see Syllabus on website)
- HW2: In-person presentation during this week's recitation
- HW3A: plan due on Thursday
 - Implementation due October 6th
 - Reflection due October 13th
- Midterm is on October 11th

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review will take place in the week before the midterm



Learning Goals

- Understand the concepts of software quality and technical debt
- Reflect on personal experiences of technical debt
- Learn best practices for proactively ensuring quality
- Design an explicit QA process for your project
- Learn techniques for reactively dealing with quality problems





Software Quality







Internal Quality



- Is the code well structured?
- Is the code understandable?
- How well tested is the code?

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External Quality



- Does the software crash?
- Does it meet the requirements?
- Is the UI well designed?



How would you rate Teedy?

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How did we get here?

Software entropy

Meir Manny Lehman

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"Now, here, you see, it takes all the running you can do just to keep in the same place. If you want to get somewhere else, you must run at least twice as fast!"

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"As an evolving program is continually changed, its complexity, reflecting deteriorating structure, increases unless work is done to maintain or reduce it."

Through the Looking Glass





Technical debt

institute for SOFTWARE RESEARCH Any software system has a certain amount of essential complexity required to do its job...

... but most systems contain **cruft** that makes it harder to understand.

The technical debt metaphor treats the cruft as a debt, whose interest payments are the extra effort these changes require.

https://martinfowler.com/bliki/TechnicalDebt.html





A better analogy: Pollution



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AOI Basics	for	Ozone	and	Particle	Pollution
Mar Dabies		020110	on o	i ai cicio	

r	Levels of Concern	Values of Index	Description of Air Quality
	Good	0 to 50	Air quality is satisfactory, and air pollution poses little or no
	Moderate	51 to 100	Air quality is acceptable. However, there may be a risk for so people, particularly those who are unusually sensitive to air pollution.
	Unhealthy for Sensitive Groups	101 to 150	Members of sensitive groups may experience health effects general public is less likely to be affected.
	Unhealthy	151 to 200	Some members of the general public may experience health members of sensitive groups may experience more serious effects.
	Very Unhealthy	201 to 300	Health alert: The risk of health effects is increased for every
	Hazardous	301 and higher	Health warning of emergency conditions: everyone is more be affected.

https://www.airnow.gov/aqi/aqi-basics





Internal quality makes it easier to add features

If we compare one system with a lot of cruft...



...to an equivalent one without







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the cruft means new features take longer to build



this extra time and effort is the cost of the cruft, paid with each new feature

free of cruft, features can be added more quickly



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High internal quality is an investment



weeks (not months)

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high internal quality
but delivers more rapidly (and cheaply) later
low internal quality

time



What causes technical debt?







What causes technical debt?

- Tightly-coupled components
- Poorly-specified requirements
- Business pressure
- Lack of process
- Lack of documentation
- Lack of automated testing
- Lack of knowledge

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- Lack of ownership
- Delayed refactoring
- Multiple, long-lived development branches
- •



Not all technical debt is the same

Deliberate "We don't have design" Inadvertent "What's layer

institute for SOFTWARE RESEARCH https://martinfowler.com/bliki/TechnicalDebtQuadrant.html

S	Prudent
time for	<i>"We must ship now and deal with consequences (later)"</i>
ring?"	"Now we know how we should have done it"



EVERYONE CREATES TECHNICAL DEBT



Bad: Too much technical debt

- Bad code can be demoralizing
- Conversations with the client become awkward
- Team infighting
- Atrophied skills

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Turnover and attrition







When should we reduce technical debt?

Dealing with technical debt: Fixing broken windows





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Alternative: Putting out fires is expensive!







Analogy: Cleaning your dryer





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How can we avoid technical debt?



Reflection: Homework 2



ASSIGNMENTS HW01 HELLO TEEDY HW02 LEARNING THE CODEBASE HW03 TEAMWORK RECITATIONS

CALENDAR SCHEDULE STAFF

SYLLABUS

Q Search 17-313

Assignments / HW02 Learning the Codebase

17-313: FOUNDATIONS OF SOFTWARE ENGINEERING

HOMEWORK 2: LEARNING THE CODEBASE

LEARNING GOALS

- Learn about the design and implementation of an existing software project that you will build upon this semester
- Collaborate with your teammates to design and implement a small feature addition or modification to that software project
- Practice version control and development best practices within the context of a group assignment

SPECIFICATION

Now that you have onboarded to 17-313, setup your development environment, and met your team, upper management has tasked you with building a graduate student admissions system over the course of the semester (described below). Rather than creating a new admissions system from scratch, management has decided that you and your team will repurpose and adapt an existing document management system, Teedy. Beyond being a pretty good document management platform, Teedy provides complex features that you expect will be useful, like tagging, workflows, and fine-grained permissions and ACLs (access control lists).

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teedy

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• Not having a QA process! Or no-one follows it









- Not having a QA process! Or no-one follows it
- Bad version control practices
 - Everyone commits to the main branch
 - Long-lived feature branches
 - Huge PRs



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	COMMENT	DATE
0	CREATED MAIN LOOP & TIMING CONTROL	14 HOURS
¢	ENABLED CONFIG FILE PARSING	9 HOURS
¢	MISC BUGFIXES	5 HOURS
	CODE ADDITIONS/EDITS	4 HOURS
¢.	MORE CODE	4 HOURS
0	HERE HAVE CODE	4 HOURS
0	AAAAAAA	3 HOURS
0	ADKFJSLKDFJSDKLFJ	3 HOURS
¢	MY HANDS ARE TYPING WORDS	2 HOURS
¢	HAAAAAAAANDS	2 HOURS

AS A PROJECT DRAGS ON, MY GIT COMMIT MESSAGES GET LESS AND LESS INFORMATIVE.





- Not having a QA process! Or no-one follows it
- Bad version control practices
- Slow and encumbering QA processes
 - changes take forever to get merged
 - time could be better spent on new features







- Not having a QA process! Or no-one follows it
- Bad version control practices
- Slow and encumbering QA processes
- Reliance on repetitive manual labor
 - focused on superficial problems rather than structural ones
 - results may vary (e.g., manual testing)
 - mistakes will happen!

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"Chock-full of fascinating examples." SCIENTIFIC AMERICAN

Why We Make Mistakes

HOW WE LOOK WITHOUT SEEING, FORGET THINGS IN SECONDS, AND ARE ALL PRETTY SURE WE ARE WAY ABOVE AVERAGE

JOSEPH T. HALLINAN





Case Study: Knight Capital

Knightmare: A DevOps Cautionary Tale

🖕 DevOps 🕔 April 17, 2014 📃 6 Minutes

I was speaking at a conference last year on the topics of DevOps, Configuration as Code, and Continuous Delivery and used the following story to demonstrate the importance making deployments fully automated and repeatable as part of a DevOps/Continuous Delivery initiative. Since that conference I have been asked by several people to share the story through my blog. This story is true – this really happened. This is my telling of the story based on what I have read (I was not involved in this).

This is the story of how a company with nearly \$400 million in assets went bankrupt in 45-

laymen's terms, Knight Capital Group realized a \$460 million loss in 45-minutes. Remember, Knight only has \$365 million in cash and equivalents. In 45-minutes Knight went from being the largest trader in US equities and a major market maker in the **NYSE and NASDAQ to bankrupt.**







Good: Trunk-Based Development Small changes are easier to develop, review, and integrate





Am Devloper @iamdevloper

10 lines of code = 10 issues.

500 lines of code = "looks fine."

Code reviews.

4:58 AM \cdot Nov 5, 2013 \cdot Tweetbot for iOS

8,258 Retweets 171 Quote Tweets 6,794 Likes



Tip: Squash and Merge Every commit on main should represent a meaningful change

入 Conversation 15	-O- Commits 24	F) Checks 0 ± Files changed 4		+66	-60
Commits on Aug 24,	2022				
add coverage and	I run via actions		D	5626 aee	<>
configure multi-m	nodules committed on Aug 24 🗸		D	5162da9	<>
Autogenerated Ja YOUR NAME HE	CoCo coverage badg	e AME HERE committed on Aug 24	Q	e673062	<>
Update README.	md … ommitted on Aug 24 🗙	Verified	Ŀ	b529f0b	\checkmark
merge main chang	ges ommitted on Aug 24		-0-	Comm	nits or
Merge branch 'add_coverage' of github.com:CMU-313/Teedy into add_cove				Ado	ded co
Autogenerated JaCoCo coverage badge YOUR NAME HERE authored and YOUR NAME HERE committed on Aug 24				Micha	





Good: Continuous Integration and Deployment Find and fix mistakes as early as possible when they're easier to address



GitHub Actions











Good: Automate as much as possible! Humans are expensive; compute time is cheap



Coverity[®] sonarqube[®] Unit 5



Good: Let humans review the hard stuff!

- Good: Is this code understandable? Is this going to be a problem to maintain? Is this going to constrain us in the future? Is there a more elegant / simpler / more efficient solution?
- **Bad:** Reviewers shouldn't run the code or tests or make any changes
- **Bad:** Reviewing superficial changes

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Good: Write automated tests Manual testing is unreliable and unsustainable

Automated Testing

- + Reproducible
- + Some upfront effort
- + Zero marginal effort
- + Runs on every commit
- + Finds regressions!



Manual Testing

- Unreproducible
- Low upfront effort
- High marginal effort
- Runs when you remember
- Unsustainable



• Your CI pipeline should run quickly





- Your CI pipeline should run quickly
- Your CI pipeline should run on every change
 - Only bother the reviewer once all checks pass





Commits on Sep 8, 2022 -0-

	Updated docs-web config to save docs to data/docs directory ChrisTimperley committed 18 days ago 🗸	(#314) Verified	4da4167
	added .DS_Store to .gitignore ChrisTimperley committed 18 days ago 🗸	C	eca3503
-0-	Commits on Sep 3, 2022		
	Added coverage workflow to GitHub actions (#3) MichaelHilton committed 23 days ago	Verified	e3a72ad



- Your CI pipeline should run quickly
- Your CI pipeline should run on every change
- Your main branch should always be green
 - Otherwise CI loses its value!





- Your CI pipeline should run quickly
- Your CI pipeline should run on every change
- Your main branch should always be green
- Your CI shouldn't replace your local environment
 - you don't have to re-run every test



>	•••	
	∇	

Activity: Let's design a good QA process

- Work in teams of two or three
- Upload to Gradescope





When it all goes wrong...



Diagnose the problem with a checklist

- Have you recompiled the project?
- Have you pushed/pulled all of the changes?
- Have you tried destroying the database?
- Can you reproduce the problem on another machine?
- Can you find a previous version of the project that worked?
- Does the query sent by the frontend match the backend's expectations?
 - □ Are names spelled exactly the same? Beware of stringly types!
- Does the database contain your changes?

Collect evidence and report the issue Log files, stack traces, terminal outputs, examples, screenshots

oukidearitai commented 5 hours ago			
Description			
The following code:			
php<br var_dump(mb_strpos("AあいうえおBBcC", "?", 0, "ISO-2022-JP")); var_dump(mb_stripos("AあいうえおBBcC", "?", 0, "ISO-2022-JP")); var_dump(mb_strpos("AあいうえおBBcC", "?", 0, "SJIS")); var_dump(mb_stripos("AあいうえおBBcC", "?", 0, "SJIS"));			
Resulted in this output:			
<pre>int(1) int(5) int(1)</pre>			

But I expected this output instead:

```
bool(false)
bool(false)
bool(false)
bool(false)
```

int(5)

note: mb_stripos is affect mb_substitute_character, but mb_strpos is not affect it is (3v4l: https://3v4l.org/872nB)

PHP Version

PHP 8.1.x

Operating System

Ubuntu 20.04 on WSL2



Write a test to reliably reproduce the failure Now your teammates can help out, too!

```
/**
 * Test related to <u>https://github.com/sismics/docs/issues/373</u>.
 */
@Test
public void testIssue373() throws Exception {
    PdfFormatHandler formatHandler = new PdfFormatHandler();
    String content = formatHandler.extractContent(
        language: "deu",
        Paths.get(ClassLoader.getSystemResource("file/issue373.pdf").toURI())
    );
    Assert.assertTrue(content.contains("Aufrechterhaltung"));
    Assert.assertTrue(content.contains("Grundumsatzmessungen"));
    Assert.assertTrue(content.contains("ermitteln"));
}
```

```
1 + --TEST--
 2 + Bug #75917 SplFileObject::seek broken with CSV flags
 3 + --FILE--
 4 + <?php
 5 + $expected =
          ['john', 'doe', 'john.doe@example.com', '0123456789'],
 6 +
          ['jane', 'doe', 'jane.doe@example.com'],
 7 +
 8 + ];
 9 +
    + $tmp = new SplTempFileObject();
10
11 + foreach ($expected as $row) {
          $tmp->fputcsv($row);
12 +
13 + \}
14 + $tmp->setFlags(0);
15 + $tmp->seek(23);
16 + var_dump($tmp->current());
17 +
18 + $tmp->setFlags(SplFileObject::READ_CSV |
      SplFileObject::SKIP_EMPTY);
19 + $tmp->seek(23);
20 + var_dump($tmp->current());
21 + ?>
22 + --EXPECT--
23 + bool(false)
24 + bool(false)
```



Viewed

Problem: What code caused the bug?

Your PC ran into a problem and needs to restart. We're just collecting some error info, and then we'll restart for you.

20% complete



or more information about this issue and possible fixes, visit https://www.windows.com/

If you call a support person, give them this Stop code: CRITICAL_PROCESS_DIED







Starting Point: Use the Stack Trace

String file1Id = clientUtil.addFile

javax.ws.rs.InternalServerErrorException: HTTP 500 Intern

// Add a file

96

97

javax.ws.rs.InternalServerErrorException: HTTP 500 Intern at org.glassfish.jersey.client.JerseyInvocation.convertToE> at org.glassfish.jersey.client.JerseyInvocation.translate(Je at org.glassfish.jersey.client.JerseyInvocation.lambda\$inv at org.glassfish.jersey.client.JerseyInvocation.call(JerseyI at org.glassfish.jersey.client.JerseyInvocation.lambda\$run at org.glassfish.jersey.internal.Errors.process(Errors.java: at org.glassfish.jersey.internal.Errors.process(Errors.java: at org.glassfish.jersey.internal.Errors.process(Errors.java: at org.glassfish.jersey.process.internal.RequestScope.run at org.glassfish.jersey.client.JerseyInvocation.runInScope at org.glassfish.jersey.client.JerseyInvocation.invoke(Jerse at org.glassfish.jersey.client.JerseyInvocation\$Builder.met at org.glassfish.jersey.client.JerseyInvocation\$Builder.put at com.sismics.docs.rest.util.ClientUtil.addFileToDocumen at com.sismics.docs.rest.TestDocumentResource.testDoc

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umentResource(TestDocumentResource.java:97)	 ✓ · · · · · · · · · · · · · · · · · · ·

Defects cause program state to be infected



Variable and input values

Observer sees failure

Locate the defect: Git History Defects tend to be located in recently changed files

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Teedy	docs-web	src /	/ main /	/ java	/ com	/ sismics	/ docs	/ rest	resource	/

Q

Ø

BaseResource.java

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👰 Initial commit	9 years ago		1	<pre>package com.sismics.docs.rest.resource;</pre>			
			2				
#18: ACL check for groups	7 years ago	(3	<pre>import com.google.common.collect.Lists;</pre>			
😥 Initial commit	9 years ago		4	<pre>import com.sismics.docs.rest.constant.Bas</pre>	eFuncti	.on;	
			5	<pre>import com.sismics.rest.exception.Forbidd</pre>	enClien	tException;	
			6	<pre>import com.sismics.security.IPrincipal;</pre>			
			7	<pre>import com.sismics.security.UserPrincipal</pre>	;		
Closes #106: Header base authentication	6 years ago	(8	<pre>import com.sismics.util.filter.SecurityFi</pre>	lter;		
			9				
			10	<pre>import javax.servlet.http.HttpServletRequ</pre>	est;		
👰 upgrade to java 11 + upgrade libraries	2 years ago	(11	<pre>import javax.ws.rs.Consumes;</pre>			
Download zip of files not in same document (#591)	5 months ago	(12	<pre>import javax.ws.rs.Produces;</pre>			
Closes #106: Header base authentication	6 years ago	(13	<pre>import javax.ws.rs.QueryParam;</pre>			
			14	<pre>import javax.ws.rs.core.Context;</pre>			
👰 upgrade to java 11 + upgrade libraries	2 years ago		15	<pre>import javax.ws.rs.core.MediaType;</pre>			
Oloses #106: Header base authentication	6 years ago	(16	<pre>import java.security.Principal;</pre>			
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Blame

Raw

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🗋 AclResource.java	Closes #313: remove administrators from ACL targets search	3 years ago
AppResource.java	Closes #632: validate POST /app/config_inbox and update documentation	5 months ago
AuditLogResource.java	Closes #257: admin users can see all logs	4 years ago
BaseResource.java	Download zip of files not in same document (#591)	5 months ago
CommentResource.java	Refactor documents and files indexing	5 years ago
DocsMessageBodyWriter.java	Download zip of files not in same document (#591)	5 months ago
DocumentResource.java	Add doc for search syntax (#634)	5 months ago
FileResource.java	keep filename in temporary file	4 months ago
GroupResource.java	Allow the . (dot) and @ (at) character in usernames (#637)	5 months ago
MetadataResource.java	#300: custom metadata fields: UI read/write	3 years ago
RouteModelResource.java	Closes #252: route model permissions	4 years ago
🗋 RouteResource.java	Fixed sending workflow emails to previous assignee (#422)	2 years ago
ShareResource.java	Closes #509: guest users cannot share and unshare	2 years ago
TagResource.java	Closes #379: spaces and colons not allowed in tag name	3 years ago
ThemeResource.java	sismics docs -> teedy	4 years ago
🗋 UserResource.java	rename	5 months ago
VocabularyResource.java	#300: custom metadata fields: API admin	3 years ago
WebhookResource.java	Closes #243: webhooks UI	4 years ago

Newer

Locate the defect: Interactive Debugging

× 1	File Edit Selection View Go Debug	Terminal	Help		Owner.java - spring-petclinic - Visual Studio Code —		×
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π	telephone:			79			different."
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	Thread [http-nio-8080-exec-6]	<mark>``</mark> ı	RUNNING	90	<pre>this.pets = new HashSet<>();</pre>		
	✓ Thread [http-nio-8080-exec-5] PAUSE	D ON DATA BRI	EAKPOINT	91	return this nets.		
	Owner.setTelephone(String)	Owner.ja	va 85:1	93	····}		
	NativeMethodAccessorImpl.invoke	0(Method,O	ject,Ob	94			
	NativeMethodAccessorImpl.invoke	(Object,Obj	ject[])	95	<pre>protected void setPetsInternal(Set<pet> pets) {</pet></pre>		
	DelegatingMethodAccessorImpl.inv	voke(Object	t,Object	96	<pre>this.pets = pets;</pre>		
	✓ BREAKPOINTS			97	}		
	Uncaught Exceptions			98	<pre>public list(Pet> getPets() {</pre>		
	Caught Exceptions			100	List <pet> sortedPets = new ArrayList<>(getPetsInt</pet>		
563	🔎 🗹 Owner.telephone : String			101	PropertyComparator.sort(sortedPets,		
679	🗧 🗹 OwnerController.java 🛛 src\main\java\org	\springframev	v 108	102	<pre>new MutableSortDefinition("name", true, t</pre>		
⊗ 0 /	⚠ 11 💥 1 👂 Debug (Launch)-PetClinicApplic	ation <spring< th=""><th>-petclinic></th><th>(spring-p</th><th>etclinic) Ln 73, Col 26 Spaces: 4 LF</th><th>Java</th><th>4</th></spring<>	-petclinic>	(spring-p	etclinic) Ln 73, Col 26 Spaces: 4 LF	Java	4

See: https://github.com/CMU-313/Teedy/wiki/Using-the-Debugger-via-VSCode

Locate the defect: Assertions Reduce the distance between the fault and failure

```
Detect illegal program states
assert max <= v[i] : "Found value < MIN VALUE";</pre>
if (v[i] > max)
 max = v[i];
assert max >= v[i] : "Found value > MIN VALUE";
```

```
public static int findMax(int v[]) {
  int max = Integer.MIN VALUE;
  // Precondition: v[] is not empty -----
  assert v.length > 0 : "v[] is empty";
  // Precondition: max <= v[i] for every i</pre>
  for (int i = 0; i < v.length; i++)</pre>
  // Locate the real maximum value
  for (int i = 0; i < v.length; i++)
  // Postcondition: max >= v[i] for every i
  for (int i = 0; i < v.length; i++)</pre>
  return max;
```

Write smaller unit tests as failure hypotheses Go from large integration tests to small unit tests

```
/**
  Exhaustive test of the user resource.
*
* @author jtremeaux
*/
public class TestUserResource extends BaseJerseyTest {
    /**
    * Test the user resource.
    */
   @Test
   public void testUserResource() {
       // Check anonymous user information
       JsonObject json = target().path(path: "/user").request()
                .acceptLanguage(Locale.US)
                .get(responseType: JsonObject.class);
       Assert.assertTrue(json.getBoolean("is_default_password"));
       // Create alice user
       clientUtil.createUser(username: "alice");
       // Login admin
       String adminToken = clientUtil.login(username: "admin", password: "admin", remember: false);
```

```
/**
* Test of {@link PdfFormatHandler}
* @author bgamard
*/
public class TestPdfFormatHandler {
    /**
    * Test related to https://github.com/sismics/docs/issues/373.
    */
    @Test
   public void testIssue373() throws Exception {
       PdfFormatHandler formatHandler = new PdfFormatHandler();
       String content = formatHandler.extractContent(language: "deu", Paths.ge
       Assert.assertTrue(content.contains("Aufrechterhaltung"));
       Assert.assertTrue(content.contains("Außentemperatur"));
       Assert.assertTrue(content.contains("Grundumsatzmessungen"));
       Assert.assertTrue(content.contains("ermitteln"));
```



Write a patch and use your tests to validate If your tests pass, you've fixed the bug *

[3.6] bpo-29104: Fixed parsing backslashes in f-strings. (GH-490) #1812 <> Code -Merged serhiy-storchaka merged 1 commit into python: 3.6 from serhiy-storchaka:backport-0cd7a3f-3.6 [] on May 25, 2017 E Checks 0 Files changed 3 +48 -21 및 Conversation 0 -O- Commits 1 i 0 / 3 files viewed ① Changes from all commits ▼ File filter ▼ Conversations ▼ 袋 ▼ Review changes -Q Filter changed files ✓ I4 ■■■■■ Lib/test/test_fstring.py [□] Viewed ••• . Lib/test @@ -361,6 +361,20 @@ def test_backslashes_in_string_part(self): self.assertEqual(f'2\x203', '2 3') 361 self.assertEqual(f'2\x203', '2 3') 361 • test_fstring.py self.assertEqual(f'\x203', ' 3') 362 self.assertEqual(f'\x203', ' 3') 362 363 ✓ Misc 363 364 + with self.assertWarns(DeprecationWarning): # invalid NEWS • escape sequence 365 + value = $eval(r"f' \in 6*7)$ ") 🗸 📄 Python self.assertEqual(value, '\\42') 366 + ast.c • self.assertEqual(f'\\{6*7}', '\\42') 367 + self.assertEqual(fr'\{6*7}', '\\42') 368 + 369 + 370 + AMPERSAND = 'spam' 371 + # Get the right unicode character (&), or pick up local variable 372 + # depending on the number of backslashes. 373 + self.assertEqual(f'\N{AMPERSAND}', '&') 374 + self.assertEqual(f'\\N{AMPERSAND}', '\\Nspam') 375 + self.assertEqual(fr'\N{AMPERSAND}', '\\Nspam') self.assertEqual(f'\\\N{AMPERSAND}', '\\&') 376 + 377 + naracter_name(self): 378 def test_misformed_unicode_character_name(self): because unicode names are 379 # These test are needed because unicode names are parsed 380 # differently inside f-strings. trings.



364	<pre>def test_misformed_unicode_</pre>	_ch
365	<pre># These test are needed</pre>	d b
	parsed	
366	<pre># differently inside f-</pre>	-st
·····		

Takeaways

- Technical debt is a fact of life
- It's easier to preemptively avoid issues and maintain quality than to accumulate technical debt and address it later
- and fix those issues that do occur



Carnegie Mellon University School of Computer Science

• But you can't avoid every issue! We can use techniques to diagnose, debug,

